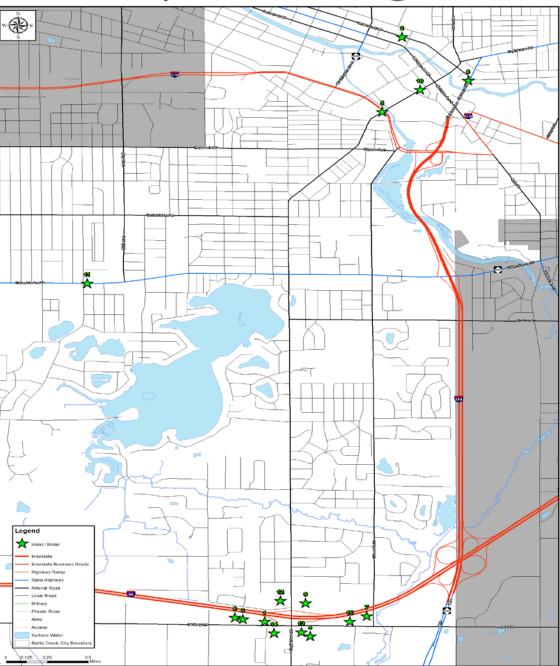
# A FOCUS ON LODGING

City of Battle Creek, MI

# Lodging (Hotels/Motels) in the City of Battle Creek

Address
4775 Beckley Rd
182 W Vanburen St
4725 Beckley Rd
5090 Beckley Rd
165 SW Capital Ave
4665 Beckley Rd
1150 Riverside Dr
90 N Division St
2595 SW Capital Ave
50 SW Capital Ave
1351 W Columbia Ave
2590 SW Capital Ave
5050 Beckley Rd
4786 Beckley Rd
5395 Beckley Rd





## Value of Safe and Well Maintained Hotels / Motels

- The quality, safety and aesthetic condition of hotels and motels in Battle Creek are a reflection of community values. First impressions are a reflection of the community as a whole.
- Out of area visitor's have a quality place to stay to explore and experience the great amenities that Battle Creek has to offer.
- Safe, well maintained property's positively shape resident perceptions.
- Provides desirable places for potential employment recruits to stay when visiting and interviewing at local businesses, corporations and branches of military.
- Improves property values and creates greater opportunity for future development.

### Current Michigan Statutes Regulating Hotels and Motels

■ HOTELS, INNS, AND PUBLIC LODGING HOUSES, PA 188 of 1913, MCL 427.1 et seq., relating to the conduct of hotels, inns and public lodging houses. This act address fire escape equipment, egress, notices for multi-story buildings, fire extinguishers, and smoke detectors, and hotel inspectors. (The latter may now be responsibility of local fire marshal)

**Public Act 102 of 2000** - Repealed obsolete hotel requirements (eliminating Commission and Hotel Inspector)

- LIABILITY OF INNKEEPERS FOR PERSONAL PROPERTY OF GUESTS, PA 42 of 1905, MCL 427.101 et seq., to define the duties and liabilities of hotel keepers and innkeepers with relation to the personal property of their guests, and to provide for the protection of inn and hotel keepers.
- INNKEEPER'S LIEN TO SECURE PAYMENT OF CHARGES, PA 145 of 1897, MCL 427.201 et seq., for the protection of the keepers of hotels, inns, boardinghouses, lodging houses, bed and breakfasts, and furnished apartments.
- **RENTING ROOMS TO MINORS,** *PA 125 of 2001, MCL 42.301 et seq.,* to define the rights and responsibilities of hotels and bed and breakfasts with respect to renting or leasing hotel or bed and breakfast rooms to minors.

## Challenges Faced

#### Law Enforcement

- Patterns of nuisance and criminal activity occurring
- Reduced capability in addressing core issues
- Limited support and willingness by owners / management to improve conditions

#### Health & Safety

- Lack of interior property maintenance
- No proactive mechanism to address interior conditions
- Units being used as long term rental housing that do not meet minimum code requirements



 Decreased property values

Negative community perception

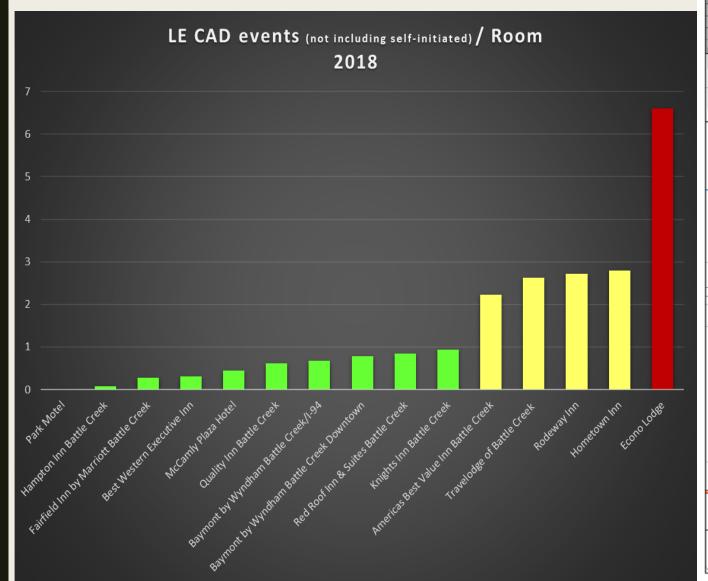
 Negative impact on tourism

 Negative impact on neighboring property / businesses

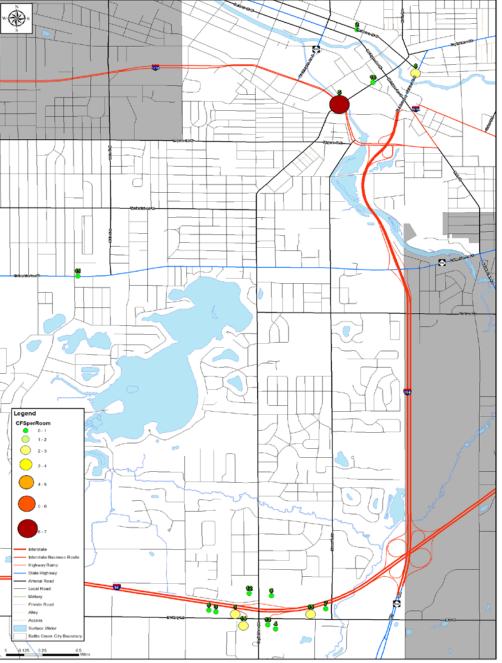


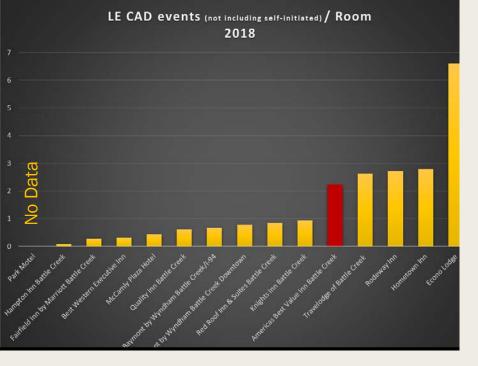
## CAD Events / Room

(2018 calendar year) (self-initiated activity not included)



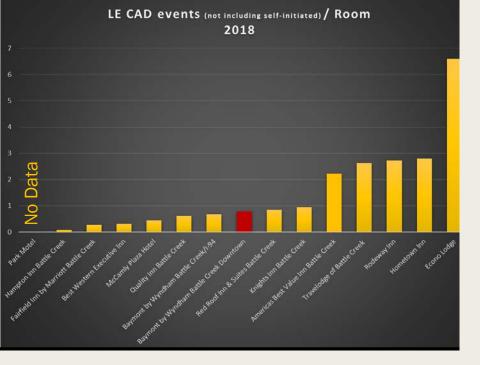






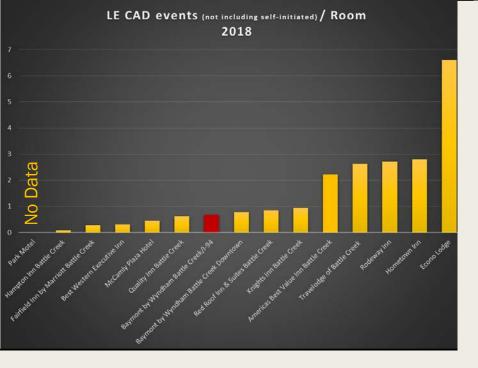
911 HANG UP ABANDONED CALL	11	HARASSMENT COMPLAINT	2
ANIMAL COMPLAINT	1	INFORMATION ONLY CALL	1
ASSAULT	3	LARCENY	4
ASSIST TO ANOTHER AGENCY	7	MAN DOWN	4
BROADCAST	1	MAN WITH A GUN	2
CHECK AREA	5	MISSING PERSON	1
CHECK PREMISE	2	NOISE COMPLAINT	,
CHECK VEHICLE	4	OTHER PERSON TROUBLE	15
CITIZEN ASSIST	2	OVERDO SE	8
CIVIL PRIVATE PROPERTY TOW	2	PEACE OFFICER	4
	1	RUNAWAY	4
CIVIL PROBLEM OR COMPLAINT	3	STOLEN VEHICLE	2
CRIMINAL SEXUAL CONDUCT	3		3
DISORDERLY PERSON		SUICIDAL SUBJECT	7
DOME STIC TROUBLE	<b>18</b>	SUSPICIOUS SITUATION	2
DRIVING COMPLAINT	1	THREATSCOMPLAINT	2
FAIL TO PAY	1	TRAFFIC STOP	5
<b>FAIL TO RET BORROWED VEHICLE</b>	1	UNKNOWN TROUBLE	4
FIGHT	1	UNWANTED PERSON	2
FLEEING AND ELUDING	1	<b>VIOLATION OF PUB HEALTH CODE</b>	3
FOOT PATROL	13	WARRANT ARREST	7
FRAUD COMPLAINT	4	WELFARE CHECK	6



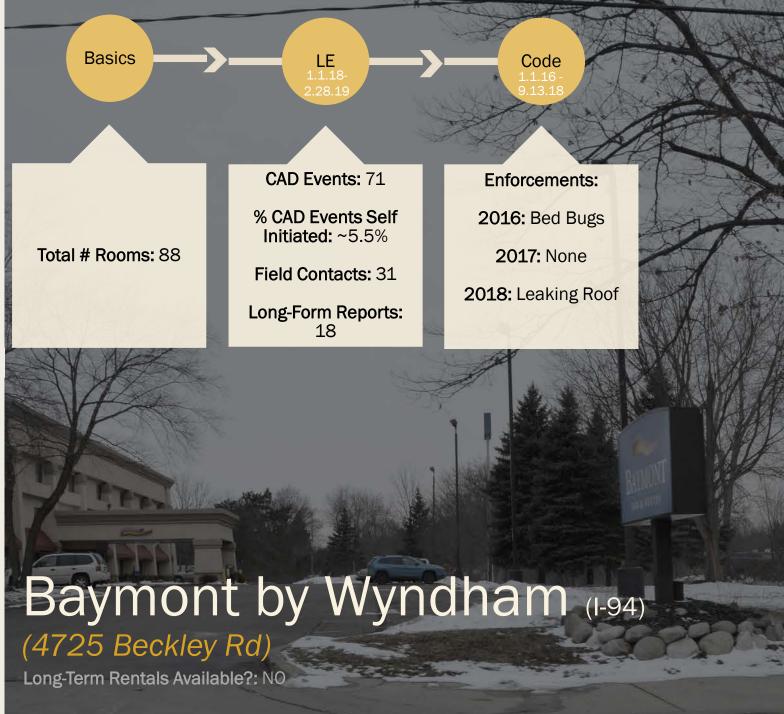


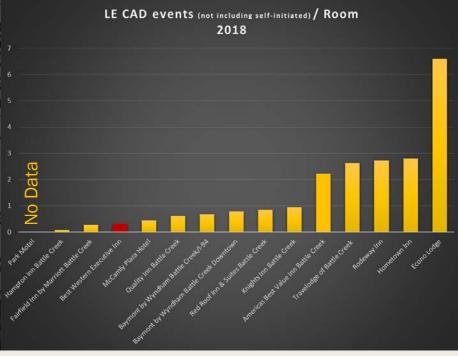
911 HANG UP ABANDONED CALL CHECK AREA CHECK PREMISE CHECK SUBJECT CHECK VEHICLE CITIZEN ASSIST DOMESTIC TROUBLE FOOT PATROL FRAUD COMPLAINT HARASSMENT COMPLAINT INFORMATION ONLY CALL LARCENY MISSING PERSON NOISE COMPLAINT OTHER PERSON TROUBLE PARKING COMPLAINT PROWLER SUSPICIOUS SITUATION TRAFFIC STOP UNKNOWN TROUBLE UNWANTED PERSON WARRANT ARREST WELFARE CHECK





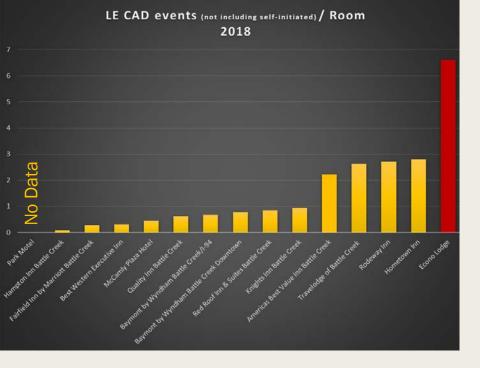
911 HANG UP ABANDONED CALL ANIMAL COMPLAINT ASSAULT **BREAKING AND ENTERING** CHECK AREA CHECK SUBJECT CHECK VEHICLE CITIZEN ASSIST CIVIL PROBLEM OR COMPLAINT **DISORDERLY PERSON** DOMESTIC TROUBLE DRIVING COMPLAINT FIGHT FOUND CHILD INFORMATION ONLY CALL JUVENILE TROUBLE LARCENY MAN DOWN MOTORIST ASSIST OTHER PERSON TROUBLE PEACE OFFICER SUICIDAL SUBJECT TRAFFIC STOP UNCLASSIFIED COMPLAINT UNWANTED PERSON WELFARE CHECK





ASSAULT	1
CHECK AREA	2
CITIZEN ASSIST	1
DOME STIC TROUBLE	1
FOOT PATROL	5
FRAUD COMPLAINT	1
LARCENY	1
MAN DOWN	1
OTHER PERSON TROUBLE	2
UNWANTED PERSON	7
<b>VIOLATION OF PUB HEALTH CODE</b>	1





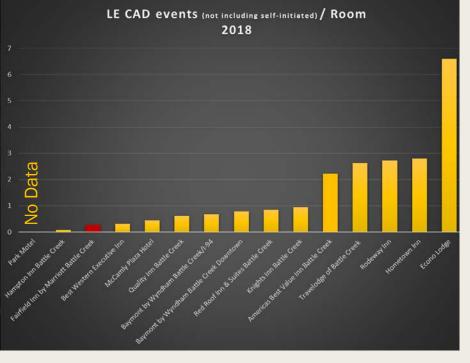
#### CAD Event Nature 1/1/18-2/28/19 911 HANG UP ABANDONED CALL MISSING PERSON ABANDONED VEHICLE NOISE COMPLAINT ASSAULT **OPERATING WHILE INTOXICATED ASSIST TO ANOTHER AGENCY** OTHER PERSON TROUBLE **BREAKING AND ENTERING** OVERDO SE PANHANDLING CHECK PREMISE PAPER SERVICE CHECK SUBJECT PEACE OFFICER REPOSESSION RESISTING AND OBSTRUCTING CIVIL PROBLEM OR COMPLAINT ROBBERY CRIMINAL SEXUAL CONDUCT **STOLEN VEHICLE DISORDERLY PERSON** SUICIDAL SUBJECT DOME STIC TROUBLE SUSPICIOUS SITUATION **FAIL TO PAY** THREAT S COMPLAINT FIGHT TRAFFIC STOP FIREWORKS COMPLAINT TRESPASSING FOOT PATROL **UNATTENDED DEATH** HARASSMENT COMPLAINT **UNKNOWN TROUBLE** INFORMATION ONLY CALL **UNWANTED PERSON** VIOLATION OF PUB HEALTH CODE MALICIOUS DESTRUCTION OF PROP WARRANT ARREST

WELFARE CHECK

MAN DOWN

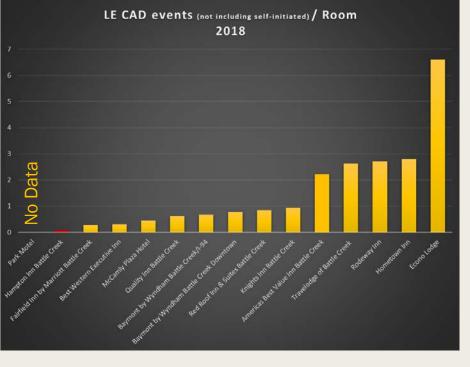
MAN WITH A GUN





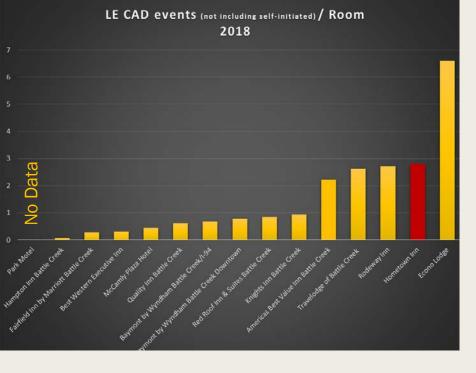
911 HANG UP ABANDONED CALL	4
ANIMAL COMPLAINT	1
ASSAULT	1
ASSIST TO ANOTHER AGENCY	1
CHECK AREA	1
CHECK SUBJECT	3
CITIZEN ASSIST	3
CIVIL PROBLEM OR COMPLAINT	1
CRIMINAL SEXUAL CONDUCT	1
FOUND PROPERTY	1
FRAUD COMPLAINT	1
INFORMATION ONLY CALL	1
OVERDO SE	1
UNKNOWN TROUBLE	2
WELFARE CHECK	2





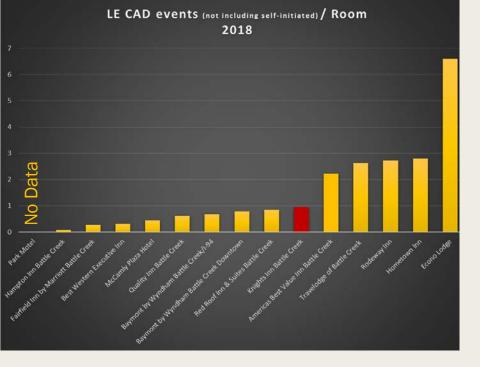
911 HANG UP ABANDONED CALL	1
ANIMAL COMPLAINT	1
CHECK AREA	1
FOOT PATROL	2
LARCENY	2
UNWANTED PERSON	1
VIOLATION OF PUB HEALTH CODE	1





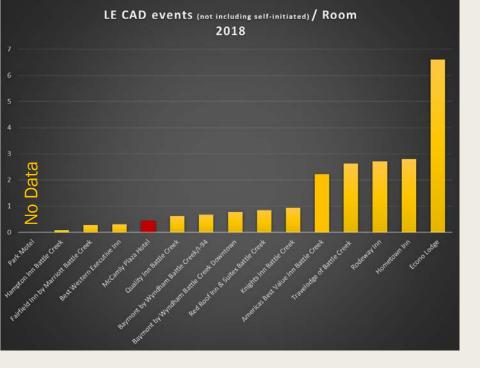
911 HANG UP ABANDONED CALL 9 LARCENY 8
of the transfer of the transfe
ANIMAL COMPLAINT 2 MALICIOUS DESTRUCTION OF PROI 3
ASSAULT 2 MAN DOWN 3
ASSIST TO ANOTHER AGENCY 10 MOTORIST ASSIST 1
CHECK AREA 2 NOISE COMPLAINT 1
CHECK PREMISE 2 OTHER PERSON TROUBLE 32
CHECK SUBJECT 8 PAPER SERVICE 1
CHECK VEHICLE 2 PEACE OFFICER 4
CITIZEN ASSIST 4 SHOTS FIRED HEARD 1
CIVIL PROBLEM OR COMPLAINT 4 SUICIDAL SUBJECT 8
CRIMINAL SEXUAL CONDUCT 1 SUSPICIOUS SITUATION 5
DISORDERLY PERSON 1 THREATS COMPLAINT 6
DOME STIC TROUBLE 17 TRAFFIC STOP 7
DRIVING COMPLAINT 1 UNATTENDED DEATH 1
FOOT PATROL 13 UNCLASSIFIED COMPLAINT 1
FOUND PROPERTY 1 UNKNOWN TROUBLE 4
FRAUD COMPLAINT 2 UNWANTED PERSON 10
HARASSMENT COMPLAINT 5 VIOLATION OF PUB HEALTH CODE 2
INFORMATION ONLY CALL 8 WARRANT ARREST 5
JUVENILE TROUBLE 2 WELFARE CHECK 14





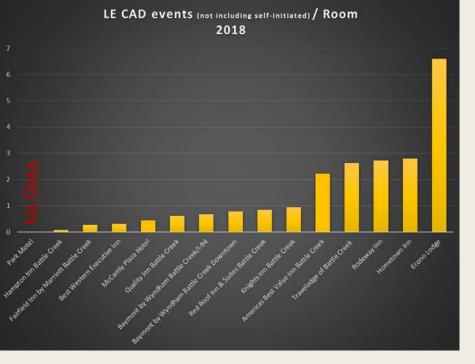
10
1
3
1
1
1
1
2
2
7
1
2
1
4
6
1
4
2
1
1
6
3
2
5





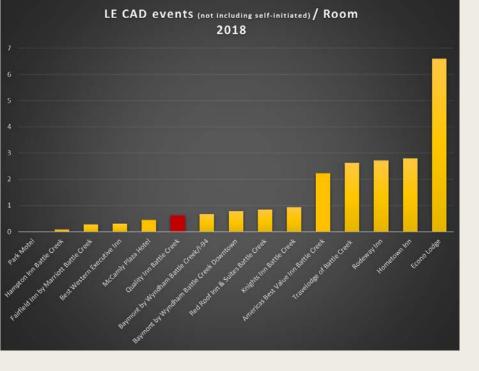
O/ID EVOITE I	acaro	1/ 1/ 10 2/ 20/ 10	
911 HANG UP ABANDONED CALL	11	JUVENILE TROUBLE	1
ANIMAL COMPLAINT	1	LARCENY	6
ASSAULT	4	LOST PROPERTY REPORT	2
ASSIST TO ANOTHER AGENCY	4	MALICIOUS DESTRUCTION OF PROI	- 2
CHECK AREA	16	MAN DOWN	4
CHECK PREMISE	1	OTHER PERSON TROUBLE	6
CHECK SUBJECT	13	OVERDO SE	1
CHECK VEHICLE	3	PANHANDLING	7
CITIZEN ASSIST	9	PARKING COMPLAINT	3
CIVIL PROBLEM OR COMPLAINT	1	PROPERTY DAMAGE ACCIDENT	1
CROWD GATHERING	1	TETTIET TOTOE	6
DISORDERLY PERSON	1	STOLEN VEHICLE	1
DOME STIC TROUBLE	2		1
FAIL TO PAY		SUSPICIOUS SITUATION	3
FIGHT	138 2	THREATSCOMPLAINT	- 2
FOOT PATROL	138	TRAFFIC STOP	7
FOUND PROPERTY	_		1
FRAUD COMPLAINT	_	UNCLASSIFIED COMPLAINT	1
HARASSMENT COMPLAINT	_	UNKNOWN ACCIDENT	1
HAZARD	1	UNKNOWN TROUBLE	- 2
HIT AND RUN ACCIDENT	_	UNWANTED PERSON	ç
INDECENT EXPOSURE	1		4
INFORMATION ONLY CALL	5	WELFARE CHECK	- 1





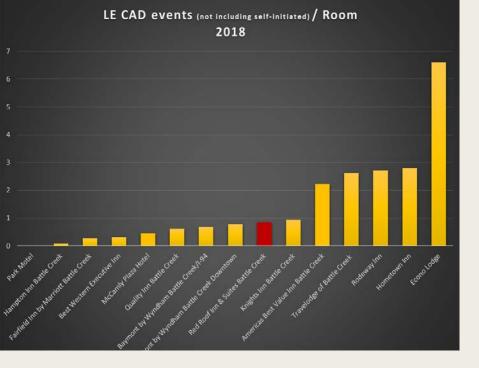
911 HANG UP ABANDONED CALL ANIMAL COMPLAINT ASSIST TO ANOTHER AGENCY BREAKING AND ENTERING CHECK PREMISE CHECK VEHICLE CITIZEN ASSIST CONFINED STRAY CRIMINAL SEXUAL CONDUCT DOME STIC TROUBLE FIGHT HARASSMENT COMPLAINT INFORMATION ONLY CALL LARCENY NOISE COMPLAINT OTHER PERSON TROUBLE SHOTS FIRED HEARD SUSPICIOUS SITUATION THREAT S COMPLAINT TRAFFIC STOP UNCLASSIFIED COMPLAINT UNKNOWN TROUBLE UNWANTED PERSON VIOLATION OF PUB HEALTH CODE WARRANT ARREST WELFARE CHECK





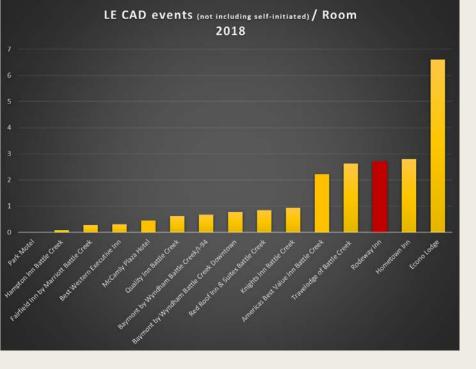
LOST PROPERTY REPORT	1	911 HANG UP ABANDONED CALL	9
MAN DOWN	2	ASSIST TO ANOTHER AGENCY	1
MOTORIST ASSIST	1	CHECK AREA	2
NOISE COMPLAINT	1	CHECK SUBJECT	1
OTHER PERSON TROUBLE	4	CHECK VEHICLE	7
OVERDO SE	1	CITIZEN ASSIST	1
STOLEN VEHICLE	1	CIVIL PROBLEM OR COMPLAINT	2
SUICIDAL SUBJECT	2	CRIMINAL SEXUAL CONDUCT	1
SUSPICIOUS SITUATION	3	CROWD GATHERING	2
TRESPASSING	1	DISORDERLY PERSON	1
UNATTENDED DEATH	1	DOME STIC TROUBLE	4
UNKNOWN TROUBLE	1	DRIVING COMPLAINT	1
UNWANTED PERSON	3	FOOT PATROL	5
VIOLATION OF PUB HEALTH CODE	2	FOUND CHILD	1
WARRANT ARREST	1	LARCENY	4
WELFARE CHECK	4	LOST PROPERTY REPORT	1





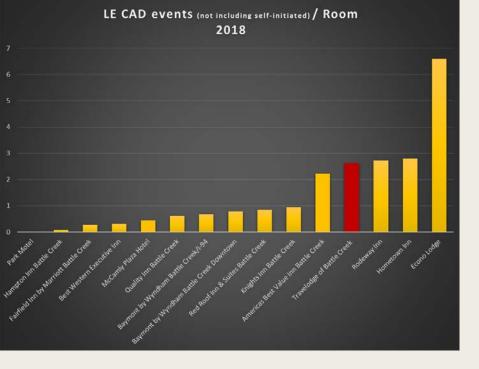
911 HANG UP ABANDONED CALL	19	INFORMATION ONLY CALL	4
ANIMAL COMPLAINT	1	LARCENY	5
ASSAULT	1	MAN DOWN	2
ASSIST TO ANOTHER AGENCY	1	MISSING PERSON	1
CHECK AREA	6	OTHER PERSON TROUBLE	10
CHECK PREMISE	1	OVERDO SE	2
CHECK SUBJECT	5	PROPERTY DAMAGE ACCIDENT	2
CHECK VEHICLE	2	STOLEN VEHICLE	3
	_	SUSPICIOUS SITUATION	1
CITIZEN ASSIST	3	THREATS COMPLAINT	1
CIVIL PROBLEM OR COMPLAINT	1	TRAFFIC STOP	3
CRIMINAL SEXUAL CONDUCT	1	TRE SPASSING	1
DISORDERLY PERSON	2	UNCLASSIFIED COMPLAINT	1
DOME STIC TROUBLE	2	UNWANTED PERSON	18
FAIL TO PAY	1	VIOLATION OF PUB HEALTH CODE	1
FOOT PATROL	5	WARRANT ARREST	4
FOUND PROPERTY	1	WELFARE CHECK	4



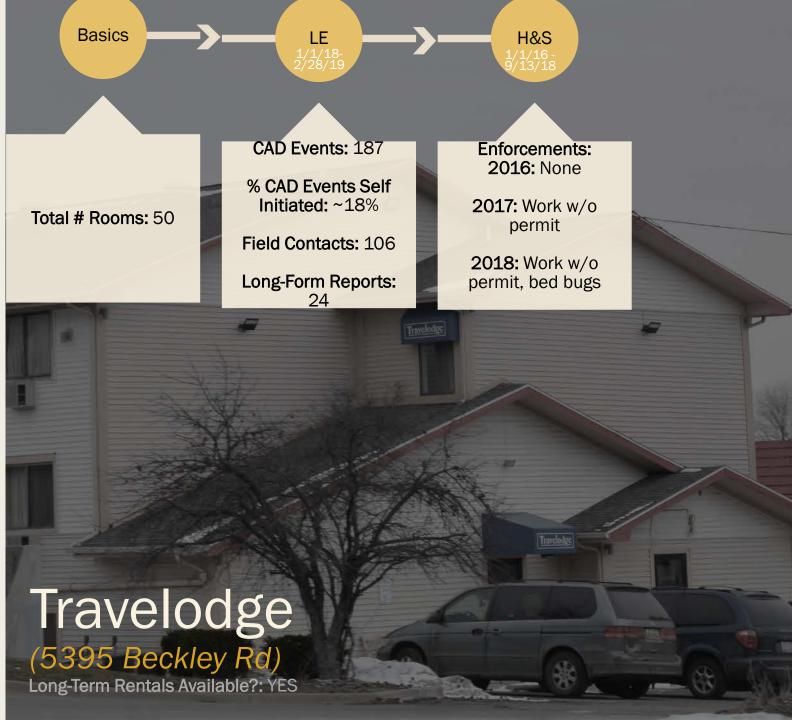


911 HANG UP ABANDONED CALL	6	INFORMATION ONLY CALL	9
AGGRESSIVE ANIMAL	1	LARCENY	6
AGGRESSIVE ANIMAL ANIMAL COMPLAINT	7	MAN DOWN	2
ASSAULT	1	MAN WITH A GUN	1
ASSIST TO ANOTHER AGENCY	15	MOTORIST ASSIST	1
BREAKING AND ENTERING	1	NOISE COMPLAINT	5
CHECK AREA	9	OTHER PERSON TROUBLE	47
CHECK SUBJECT	7	OVERDO SE	3
CHECK VEHICLE	4 8	PAPER SERVICE	1
CITIZEN ASSIST	8	PEACE OFFICER	10
CIVIL PRIVATE PROPERTY TOW	6	PROPERTY DAMAGE ACCIDENT	
	_	SUICIDAL SUBJECT	6
		SUSPICIOUS SITUATION	2
DISORDERLY PERSON	1	THREATSCOMPLAINT	4
DOME STIC TROUBLE		TRAFFIC STOP	4
DRIVING COMPLAINT	5	TRESPASSING	3
FIGHT FOOT PATROL	2	UNATTENDED DEATH	1
FOOT PATROL	31	UNKNOWN TROUBLE	3
FOUND PROPERTY	4	UNWANTED PERSON	34
FRAUD COMPLAINT	1	VIOLATION OF PUB HEALTH CODE	
HARASSMENT COMPLAINT	2	WARRANT ARREST	10
HINDERING AND OPPOSING	1	WELFARE CHECK	9





911 HANG UP ABANDONED CALL	15	HIT AND RUN ACCIDENT	3
ASSIST TO ANOTHER AGENCY	3	INFORMATION ONLY CALL	6
BREAKING AND ENTERING	1	LARCENY	5
BROADCAST	1	MALICIOUS DESTRUCTION OF PROI	1
CHECK AREA	3	MISSING PERSON	2
CHECK PREMISE	2	OTHER PERSON TROUBLE	32
CHECK SUBJECT	2	OVERDO SE	3
CHECK VEHICLE	2	PEACE OFFICER	2
CITIZEN ASSIST	3	SUICIDAL SUBJECT	2
CIVIL PROBLEM OR COMPLAINT	4	THREATS COMPLAINT	1
CONFINED STRAY	2	TRAFFIC STOP	1
DISORDERLY PERSON	3	TRE SPASSING	1
DOME STIC TROUBLE	8	UNCLASSIFIED COMPLAINT	1
FAIL TO PAY	1	UNKNOWN TROUBLE	3
FOOT PATROL	21	UNWANTED PERSON	43
FRAUD COMPLAINT	1	VIOLATION OF PUB HEALTH CODE	2
HARASSMENT COMPLAINT	1	WELFARE CHECK	5
HAZARD	1		



## Hotel / Motel Customer Reviews

**UGH** Room had a horrible smell. Dampness probably from area around hot tub is all carpet. Ceiling had water damage. Over poor condition especially for the price.

Unsafe and gross The first room I was given the light fixture shorted out and sparked. The second room smelled like cat urine and the heat unit did not work.

**Decent but next time I will look elsewhere** Our sink drained really slow and the toilet required you to hold down the handle for a few seconds in order for it to flush. Stayed here about 5 years ago and you can tell that they have allowed the property to deteriorate more than they should.

Don't waste your time Saw a roach on the restroom floor and the people around the building were shady.

Beware Isn't a very safe environment for entering or exiting with or without family.

A flop house for local derelict residents This place is basically for weekly rentals for long term stay, local alcoholics, not at all suitable for travelers. For some reason there was absolutely no rooms left in Battle Creek except for 3 low budget motels, I took a gamble on a chain that I had a pleasing experience at their Bay City location. This one however was a flop house for local derelicts who lived there in a nasty, desolate, run down part of town. Wish I had just stayed 20 miles away in Kalamazoo, much better choice of hotels.

Ugggg This was my first time in Battle Creek. Just going there to visit Casino. First off they could not find my reservation which was already paid they wanted me to pay again which I refused. I called Hotels.com and they took care of it. Once we arrived at the room it was very old the carpet was coming away from the wall and it had a very old smell. We saw a roach so we had to take all our things to the car for fear of taking them home. It was late when we arrived so we didn't really have a choice of staying or not.

Terrible Cheeto dust on the bed, room smelled like poop, slept in our clothes out of fear for getting a contagious skin disease.

The room was dusty...chipped paint and mold in the windowsill. Hallways need painted...the whole place just needs to be updated. The staff were wonderful though!

Terrible I am suffering from either bed bug bites on my back or fleas

OMG Flies in the room along with a old pizza box! Tub was nasty! Toilet looked unclean! Left and made the 2 hour drive back home!!!!

**Disgusting** Cock roaches and the filthy carpet smelled like dog urine. No battery in smoke alarm. Very rude manager and staff. I called the fire Marshall and was told lots of problems here. Local police raid this hotel often for prostitution. Absolute worst hotel I have ever stayed at.

## Hotel / Motel Conditions









## Hotel / Motel Conditions









## **Options for Consideration**

#### Option 1 – Adoption of Hotel / Motel Ordinance under current business licensing (proactive)

- Permitting, interior and exterior inspection (modeled after existing residential housing ordinance) –
  Result in improved property conditions
- Nuisance Abatement tied to nuisance and criminal activity that results in citation / arrest (repeat offenses) Online tool and monthly reporting to property owners
- Registration and inspection fees to cover the cost of services (does not currently exist)

#### Option 2 - Cross Departmental Task Force (reactive and proactive)

- Hot Spotting Coordinated approaches to address current and future criminal and property maintenance concerns (As staffing resources allow)
- Does not proactively address interior property conditions
- There are no fees collected to cover the cost of services

#### Option 3 - Continue Current Approach to Enforcement (reactive)

- Further decline of property conditions
- Continuation of nuisance and criminal activity
- Further decline in community perception and negative impact on future tourism

## Sample communities that have adopted a Hotel/Motel Ordinance

- Ann Arbor
- Big Rapids
- Coldwater
- Dearborn
- Detroit
- Ferndale
- Flint
- Grand Rapids
- Grandville
- Kalamazoo
- Kentwood

- Livonia
- Madison Heights
- Midland
- Mt. Pleasant
- Pontiac
- Portage
- Saginaw
- Southfield
- St. Joseph
- Sterling Heights
- Warren

# QUESTIONS?